



Borough of Tamworth

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AUDIT AND GOVERNANCE COMMITTEE

15 September 2011

Dear Councillor

A Meeting of the Audit and Governance Committee will be held in **Committee Room 1 - Marmion House on Thursday, 22nd September, 2011 at 6.00 pm**. Members of the Committee are requested to attend.

Yours faithfully

A G E N D A

NON CONFIDENTIAL

- 1 Apologies for Absence**
- 2 Minutes of the Previous Meeting (Pages 1 - 2)**
- 3 Declarations of Interest**

To receive any declarations of Members' interests (personal and/or personal and prejudicial) in any matters which are to be considered at this meeting.

When Members are declaring a personal interest or personal and prejudicial interest in respect of which they have dispensation, they should specify the nature of such interest. Members should leave the room if they have a personal and prejudicial interest in respect of which they do not have a dispensation.

4 Draft Governance Report

(Update from the Audit Commission)

5 Local Government Ombudsman's Annual Review and Report 2010/11

(Pages 3 - 58)

(Report of the Solicitor to the Council and Monitoring Officer)

6 Internal Audit Customer Satisfaction Survey (Pages 59 - 70)

(Report of the Head of Internal Audit Services)

7 Internal Audit Quarterly Report 2011/12 (Pages 71 - 84)

(Report of the Head of Internal Audit Services)

8 Annual Governance Statement 2010/11 - Update (Pages 85 - 92)

(Report of the Head of Internal Audit Services)

9 CIPFA Audit Benchmarking Club 2010 Results (Pages 93 - 106)

(Report of the Head of Internal Audit Services)

10 ANNUAL STATEMENT OF ACCOUNTS & REPORT 2010/11 (Pages 107 - 116)

(Report of the Corporate Director Resources)

People who have a disability and who would like to attend the meeting should contact Democratic Services on 01827 709264 or e-mail committees@tamworth.gov.uk preferably 24 hours prior to the meeting. We can then endeavour to ensure that any particular requirements you may have are catered for.

To Councillors